



**AN IMPORTANT  
MESSAGE  
ABOUT TICKET SCAMS**



Purchasing an event ticket to see your favorite show can be the beginning of an exciting time. In order to ensure an enjoyable experience, we would like for you to know that the only authorized website to purchase Florence Civic Center event tickets is Ticketmaster.com. We cannot honor tickets purchased from other sites.

The resale of tickets via unauthorized secondary ticketing websites is quickly becoming a problem for customers and venues. Under no circumstances do we encourage our customers to purchase tickets from these websites. Not only are the prices often outrageous, but many times the tickets being sold are not authentic. We do not enjoy having to inform you that you were scammed if you went to an alternate website. Nor do we enjoy telling you that you purchased bogus tickets at an accelerated price for seating that does not exist. Another frustrating experience that could occur would be denied access into the building if you purchased event tickets at one of the unauthorized sites. These unauthorized sites are all over the web, please be careful!

Help us to combat these unauthorized secondary ticket websites by not shopping for tickets with them. Please make sure that you, your relatives, co-workers and friends are fully aware to **ONLY** use Ticketmaster.com to purchase tickets online. You may also purchase tickets by visiting the Florence Civic Center Box Office or by calling 1-800-745-3000.

Thank you for your support!